# Frequently Asked Questions (FAQs) Camp 2024

#### How much is a session of summer camp?

Each 5-day session of camp is \$365. \* Week 3 is \$295

#### How much and when is Before and After Care?

Before Care will run from 8:00 AM to 8:45 AM and is \$50 for the week. After Care will run from 3:45 PM to 5:00 PM and is \$75 for the week.

#### What are the regular hours of camp?

Camp runs from 9:00 - 3:30 daily.

Morning drop off is from 8:45 AM - 9:00 AM.

Afternoon pickup is from 3:30 PM -3:45 PM.

If your camper is arriving late or being picked up early, please inform our staff so that we can make arrangements to meet you at your car.

# Can my camper be in a group with their friend/ sibling?

We try to accommodate requests, however we may not be able to accommodate every request due to several factors including the ages of campers in a group. If you do have a request, please notify us at least one week prior to camp. You may include this information in "Health History and Grouping Information" on the application or email the camp director at <u>camp@howardnature.org</u>.

# How do you break up groups at camp?

We break up our groups by age, placing similarly aged children together. We do not generally weigh factors such as gender or grade level. Typically, we will have a group for campers ages 5-6, a second group for campers ages 7-8, a third group for campers ages 9-10, and a fourth group for ages 10-12. The age breakdown is determined by the age of registrants and may differ slightly depending on the session.

#### If I need to cancel, can I get a refund?

A full refund minus cancellation fee of \$50 is permitted up to May 17, 2024.

A 50% refund minus cancellation fee of \$50 is permitted up to **one month of the start** of the camp session.

\*No refunds after one month prior to the start of camp session unless the camper suffers a medical emergency, attested to by a physician, which keeps the child from

attending. Refunds are permitted for positive COVID-19 cases with the camper (requires documentation). Refunds are not given for absence, family emergencies, sick days or if a camper is dismissed due to behavioral problems.

Refund Availability	
Start of camp	50% Refund available until
6/17/2024	5/17/2024
6/24/2024	5/24/2024
7/1/2024	6/1/2024
7/8/2024	6/8/2024
7/15/2024	6/15/2024
7/22/2024	6/22/2024
7/29/2024	6/29/2024
8/5/2024	7/5/2024
8/12/2024	7/12/2024
8/19/2024	7/19/2024

# Do you serve food at camp?

No. Campers should bring a filling, waste free lunch and snack. There is no refrigeration for lunches; include a freezer pack if need be.

Exceptions may be made for special events, when Conservancy staff may bring in small food items for all campers. Please make note of any allergies your camper has in their Health Form.

# What do I need to pack for my camper?

Please pack a water bottle, a filling lunch, snack, sunscreen, closed toed shoes, water shoes, change of clothes, rain gear (weather dependent), a beach towel, a book or toy, and a backpack.

# My child requires medication during the day, what should I do?

Children who must take medications while at camp must be able to take their own medications under supervision of Conservancy staff. To do this, we must have parent

authorization for over-the-counter medicines and a physician's authorization for prescription medications. A Medication Form must be filled out for each medication the camper is taking while at camp, including regular prescriptions and emergency medications. The Medication Form may be found on our camp webpage, <a href="https://www.howardnature.org/camp/">https://www.howardnature.org/camp/</a>.

Medications will be held in a secure location during the camp session. Emergency medications will be carried by a camp staff member in the camper's group.

Please submit Medication Administration forms via email to <u>camp@howardnature.org</u> prior to your camper's first day.

# My child is young, will you put sunscreen on them?

No. Sunscreen is considered a topical medication by the Maryland Department of Health, and we are not allowed to help apply it.

# My child has special needs. Can they attend camp?

If your child is able to participate in normal day to day activities, they are welcome to join us. However, we are unable to provide one-on-one assistance for camps. Please provide us as much information as possible to allow camp staff to properly assist your camper.

In the case that we need additional information or support from home, the camp director will contact guardians to assist in creating a support plan.

# Something came up! I need someone to pick up my camper who is not on the authorization list. What should I do?

Email the camp director (<u>camp@howardnature.org</u>). You should call as well to let us know about the change, but we must have the name documented in writing to check against their ID.

#### How do I contact you during the day?

For important issues (during business hours), call us at 410-465-8877.

For non-pressing issues (or outside of business hours), email at <a href="mailto:camp@howardnature.org">camp@howardnature.org</a>.

Our camp director may not be at their desk while camp is in session. Please allow 24 hours for an email reply, or call for immediate assistance.